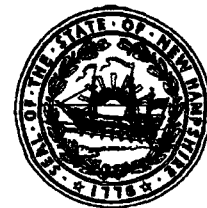




The State of New Hampshire
Department of Environmental Services



Michael P. Nolin
Commissioner

May 9, 2005

**LETTER OF CLOSURE for
LETTER OF DEFICIENCY #WSEB 02-43**

John Fournier
Concord General Mutual Insurance Co.
4 Bouton Street
Concord, NH 03301

Subject: Bow - Public Water System: Concord Group – NH Claims Division (EPA #0266210)

Dear Mr. Fournier:

Based on a recent review of the file for Concord Group, the Department of Environmental Services (DES) has determined that the **Arsenic** result levels have been below the **current enforceable** maximum contaminant level of **0.05 mg/L** for over a year. Therefore, DES hereby closes Letter of Deficiency #WSEB 02-43, dated July 3, 2002 (the "LOD"). As such, the actions requested in the LOD are not enforceable at this time. Arsenic sampling should continue on a quarterly basis according to your Master Sampling Schedule.

Please be aware that as of January 22, 2006, an existing water public system is required to meet the new Arsenic maximum contaminant level (MCL) of 0.010 mg/L. Concord Group's most recent running annual average (RAA) for Arsenic was determined to be 0.035 mg/L.

If you have any questions, please contact me at (603) 271-0655 or by e-mail at agourley@des.state.nh.us.

Sincerely,


Allyson Gourley

Monitoring and Enforcement Section
Water Supply Engineering Bureau

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encl. LOD WSEB 02-43, dated July 3, 2002

cc: Gretchen R. Hamel, DES Legal Unit Administrator ✓
Norman Harris III, Primary Operator
Ethan V. Howard Jr., MD, Town of Bow Health Officer
EPA, Region 1
File